



AVOID

AVOID interaction with all dogs, do not feed, pet or stroke any dog whilst at work.



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AVOID

VALUE Yourself – 32 dog attacks a week show it could happen to you, are you following our standards?



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AVOID

OBSERVE our Standards

- Is your duty log up to date?
- Have you marked dogs on your frame with a yellow dot?
- Have you marked your mail with a "D" where dogs reside?
- Do you use posting pegs to post mail through letterboxes?



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AVOID

INFORM – Report all new dog hazards to a manager so they can write to the customer and work with them to agree controls.



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AVOID

DEFEND – Hold the door handle if you need to, put any barrier you can between you and the dog, ask the customer to restrain their dog.



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AVOID a dog attack



- A AVOID** interaction with all dogs
- V VALUE** yourself. Don't put yourself at risk
- O OBSERVE.** Keep your duty log up to date
- I INFORM** your colleagues of risks, report hazards using WRAP.
Report all dog attacks and near misses
- D DEFEND** yourself if necessary, using your delivery equipment

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AVOID dogs

In 2021/2022 Financial Year, we had:

1673 attacks



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